

Troubleshooting:

- Google Chrome browser

Google Chrome is required to run the application (it does not have to be set as the default).

- LED indicators: yellow on, green flashing

- COM port number

In "Device Manager", check under which COM port number the device is logged in. If the number is too high (e.g. COM14), try manually changing it to COM4, for example:

Right-click on "USB Serial Port (COM14)", then Properties - Port Setting - Advanced - Com Port number.

- USB connection (HUB)

Do you have a cable from Leaktest connected to your PC directly or through a HUB? Are there other USB devices connected to the PC? Try a direct connection.

In case of persistent problems, please send us a LOG file, which is created every time the application is launched in the application folder; or even a screenshot of the expanded "Ports" tree